

GUIDELINES TO REDUCE THE RISK OF COVID-19 INFECTION.

General



- The US Centre for Disease Control states that that temperatures above 75° C can kill most flu-causing viruses. Hot water plus soap is proven to effectively deactivate the deadly virus on textiles. Wash your institute textiles on the highest possible temperatures. Where

possible, use textiles that can be washed at high temperatures.

- Leather surfaces are damaged by alcohol. If you have to disinfect leather surfaces rather use a product like bacoban.
- Ensure that you follow the manufacturer's instructions on disinfecting your equipment. Keep in mind that parts of the machine that are under normal circumstances not disinfected can be damaged by alcohol.
- Make the surface area where the virus can sit on as small as possible. Thus, remove all unnecessary objects from the rooms you will receive clients. This will also make cleaning and disinfecting easier.
- Coronavirus is also spread by fecal-oral transmission. If possible, deter your clients from using the toilet facilities on your premises. At least make a separations between client and staff facilities. Ensure that the toilet lid is close before you flash.



- If available, use N95 / FFP2 masks for yourself and your staff. It does provide superior protection compared to surgical and textile masks.
- Ensure that you send your client a copy of the new safety procedures she can expect at your institute beforehand. This

also reassures your client that you take her safety serious.

- Ventilate your institute by leaving a door and/or window open where possible. This way the client doesn't have to touch the doorknob. Always disinfect door handles after use. Remember that safety protocols for specific treatments still needs to be followed. **NEVER DO A LASER TREATMENT WHILE THE DOOR OR WINDOWS ARE OPEN.**

Receiving your client



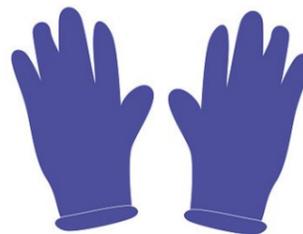
- Don't shake hands. A kind word does more to lift the spirit.
- If it is possible, greet your client at the entrance of your institute and take her temperature with an infra-red thermometer. If you do this please invest in a high quality thermometer because an

inferior unit may give a misreading that can lead to your

institute being infected or an unnecessary fright to your client.

- Although this adds to cost, it is recommended that you provide your client with disposable gloves and a mask on arrival, instead of asking them to bring their own. If you do this you know that you start with virus-free protective gear. If the client brings her own you do not know if it is virus-free to start with. Ensure that the client wears her gloves and mask before entering.
- Inform your client about the protection measures in your institute.
- Keep as much distance as possible (1.5 meters if possible) and wear a mask at all times.

During treatment



- Wear a mask, disposable gloves and goggles / face protector. Good hand hygiene is also necessary when using gloves, so keep cleaning your hands sufficiently. Change disposable gloves regularly.
- In case of nail and / or hand care you can use a plexiglass

screen that you place between you and the customer with an opening where you can treat of her hands. Disinfect this screen after every treatment.

- Laser safety procedures are not to be neglected because of COVID-19 safety procedures.
- COVID-19 can survive longer in ultrasonic / laser gel than on surfaces. Use ice packs instead of gel.
- Ensure proper extraction of plume and laser generated air contaminants, as it may contain the virus. This is especially relevant for fractional and ablative laser treatments.

After the treatment



- Preferably, let the customer pay contactless. Disinfect the payment device after each use.
- Replace all disposable and washable textiles the client came in contact with.
- Disinfect all materials used after each treatment.

- Disinfect all surfaces the client came in contact with.



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